



## ICTS Group - Rental Officer

Do you have an affinity for vehicle technology and are you administratively strong? As a Rental Employee

you ensure smooth rental planning and are the point of contact for our customers. With

your technical interest and proactive attitude, you will support the rental department in a

dynamic working environment.

### **What do we expect?**

Welcoming drivers and ensuring smooth service.

Answering customer queries via phone and email.

Rental planning of trailers in collaboration with colleagues and workshops.

Keeping trailer data up-to-date in rental software and proactive communication.

Preparing rental quotations and handling damage claims.

Checking trailers on hire and return.

Managing 5 trailer mechanics.

Knowledge of MS Office and good PC skills.

Affinity with transport and technology.

Fluency in Dutch and English.

Communicative, proactive and customer-friendly.

Driving licence B.

### **What do we offer?**

Salary based on experience and training.

Advancement opportunities and annual evaluations.

Independent position with room for personal development.

<http://www.icts-group.eu>

